



Welcome on board!

Deluxe Superior Category 2026

Dear guest,

Thank you for joining the Katarina Line cruise – the entire team, the tour manager and crew, along with the Captain, wish you a warm welcome on this charming vessel. We are glad to have you on board and hope you will enjoy the cruise!

Kindly read this letter to learn more about the cruise and general information that might be useful during your voyage.

Basic info

Check-in: from 13 or 14h, depending on the program

Check out: until 09:00 h (no luggage is allowed to be left on board after check-out)

Bathroom towels and one beach towel per person are provided upon arrival. The bathrobe and slippers are available on request. Please note that cabins will be cleaned daily, meaning all surfaces will be treated with effective sanitisers, but you can also refuse the daily cleaning practice if you wish.

Bed linen and towels will be changed midweek, but should fresh towels or bed linen be needed earlier, please turn to the crew. **Hand sanitisers** are available at the salon entrance, so we kindly ask you to use the sanitiser whenever you like.

Daily swimming breaks are planned in magnificent bays along the way. However, non-swimmers and those who do not like swimming in the deep sea will be taken to the shore or the beach with a dinghy if necessary. You are welcome to go ashore independently whenever the ship is moored, but please be aware of the sailing times and ensure you arrive back on board 15 minutes before the scheduled departure time. During the week, you will visit some wonderful places and receive information about each destination - our daily lists will be uploaded every day on the TV screen and in every town we visit, you will find a tourist information centre where you can get more information. Pay attention to information written on the notice board, where the time of departure and other information regarding the program will be updated daily. Your tour manager on board will provide information regarding pick-up time & location for departure transfer and will assist with any other needs regarding post-cruise accommodation or excursions, and with luggage storage if needed.

The ship has free Wi-Fi, though it is not as speedy as you might have at home since it is connected via satellite.

Throughout Croatia, standard European sockets (Type F) are used: 2 pins, grounded, 16 A, 220 V. The socket is compatible with plug types C, E & F.

Luggage storage

- **DUBROVNIK PORT:** The nearest luggage storage is Luggage Storage OK (Obala Stjepana Radića 32). The rates are € 6,5 per bag per day.
- **MARINA BAOTIĆ:** luggage storage is available. The price is €5 per bag/day, 30€ per bag/week
- **TROGIR:** luggage storage Kamerlengo Castle (Ulica hrvatskih mučenika 28, 21 220 Trogir), the price is € 5 per bag.

GASTRO Experience & Bar

The cuisine on board is a combination of Mediterranean and international cuisine, with traditional Croatian dishes, and includes the typical seafood of the region.

The first service on board is lunch or dinner, depending on the program, and the last one is breakfast on departure day. Breakfast is served every morning from 8 am to 10 am, lunch is usually served around 1 pm, and once a week, you will enjoy Captain's dinner with live music on board. If you have not already made us aware of your special dietary requirements/food allergy, please immediately advise your waiter/chef/cruise manager, and we will do our best to accommodate your needs. Drinks can be bought at the bar. When ordering drinks, please tell your cabin number, and if sharing a cabin, kindly ask for separate bar tabs. The payment system for ordered drinks consists of signing every single order or signing the orders every morning for the previous day or simply using your bracelets on the ships where available. Bills from the bar are to be settled at the end of the week in cash or by credit card.

Visitor's tax and port fees (**60 EUR** per person for a 7-night cruise, **35 EUR** per person for 4 nights, and **26 EUR** per person for 3 nights) are to be paid to the captain upon arrival.

Gratuity

The Croatian currency is the euro. Visitor's tax, if not included in the price, can be paid in cash only, but all extra services such as transfers, excursions, and drinks on board can be paid either by cash or by credit card (Visa or MasterCard).

Most major towns and islands in Croatia have ATMs linked to international networks; however, smaller towns may not have ATM facilities available. Credit cards such as Visa and MasterCard are widely recognised and are accepted in most tourist areas, but it is always good to have a certain amount of cash when travelling off the beaten path.

We believe that tips should reflect good service and your satisfaction with the guide/cruise manager, crew, and overall tour. Crew gratuities are equally distributed among the crew. Tipping is voluntary and completely at the discretion of individual trip participants.

Your currency or Euro, is acceptable.

TIPPING SUGGESTIONS PER PERSON:

- Tour Manager: 50 € per guest per week
- Crew (all ship services and assistance with luggage): 150 € per guest per week
- Local guide (offers in-depth information at specific locations; there may be many guides along a tour program): 2 EUR (per half day of sightseeing)
- Restaurants & Cafes: If not included, tip 10%-15% of the check, depending on the quality of service
- Taxis: Tip up to 10% of the fare (We recommend you book taxis via your tour/cruise manager and pre-negotiate taxi fares to avoid unpleasant surprises at the end of the journey.)

RBP board for your comments and suggestions

Your opinion is of great importance to us. We invite you to fill out the online questionnaire about your cruise experience. Access it either through the Review Booster Pro (RBP) board, which is usually placed in the salon or by scanning the QR code placed inside your cabins. RBP works with NFC technology. NFC stands for Near Field Communication: the name itself says that it is a wireless technology that works over short distances. NFC chips can communicate at distances of only a few centimetres.



All you need to do is bring your cell phone close to the RBP Board, and the landing page with our survey opens immediately. Since not all phones are equipped with NFC technology, there is also a QR code on the devices, scanning which also opens a survey that guests can fill out on mobile devices.

SAFETY ON BOARD & BASIC SHIP RULES - health and safety are the top priority

Katarina Line has taken proactive steps to help customers have a healthy and safe cruise experience. You can find the **ship rules and regulations in written form inside the salon and in all cabins**. The Katarina Line vessels have passed the safety regulation test for the current year, conducted by the Croatian Ship Registry, to receive the sailing permit. Ships are equipped with Life jackets for each passenger and crew member. Life jackets can be found either under the bed or in the closet in the cabin. Inflatable safety rafts are also used when needed.

- Regarding safety on board, kindly note that if and when the siren is alerted, everyone needs to put on their life jackets and come up to the main/top deck where the lifeboats are placed and wait for further information from the crew! On embarkation day, a member of our crew will demonstrate the following instructions on how to put on the lifejacket:
 - The life jacket goes on over your head.
 - Pull together the two front pieces.
 - First, clasp the waist belt.
 - Then clasp the belt under your chin.

- o Pull the free end to tighten.
 - o The safety rafts will be lowered to the water.
-
- Due to specific mooring conditions and requirements in some ports, Katarina Line ships are moored side by side, making it necessary for the clients to cross from one ship to another with gaps in between ships to get to the shore. In such cases, guests need to take special care when crossing and do this at their own risk. Crew assistance will be given to those who need and request it.
 - To avoid any accidents, pay special attention when crossing from one ship to another. Always mind the gap between ships, and between the ship and the land. If you are uncomfortable crossing, do not hesitate to ask a crew member for help. You will notice an orange security sliding buoy in between ships when docked, which is not to be stepped on or walked on; it is only to increase your safety. Also, be careful when going up and down the stairs, which can be quite steep and narrow. Always hold on to the rail, and when climbing down, always do it facing the stairs. Also, be very careful when walking around the ship, as surfaces can get wet and slippery during navigation and even while docked if the sea is rough or if there is rain. Always hold onto a rail and minimise movement when the conditions are unfavourable. It is recommended to stay either in the salon or your cabins during navigation in rough seas.
 - To ensure safety on board, the captain reserves the right to change the original route in case of bad weather or difficult port conditions.
 - Do not throw anything into the toilets except for toilet paper
 - Do not take bed linen, blankets, or pillows out of the cabin. Extra blankets and pillows can be provided on request, should you need them. Just ask one of the crew members.
 - In order not to disturb other passengers, kindly respect the midnight silence on board.
 - Throwing any litter or cigarette butts into the sea is forbidden. Smoking is allowed only in the designated smoking area on the deck, not in cabins or the salon.
 - Drinks and beverages are not allowed to be brought on board - if the bar does not have your favourite drink, just inform the crew and they will provide it in the next port.
 - Any valuables should be kept in the safe in your cabin. Remember to lock the cabin door, especially while in ports. Do not leave your belongings unattended.
 - If any problem arises during the cruise and has not been taken care of by the tour manager or crew, please contact Katarina Line at one of the following offices:

OPATIJA: +385 51 603 400 | SPLIT: +385 21 321 858 | DUBROVNIK +385 20 313 777

We wish you a pleasant stay on board with tons of unique experiences, sunshine, unforgettable moments, new friends, and above all, a calm sea!

BON VOYAGE!